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Connecting your bank account

April 18, 2022 · Updated

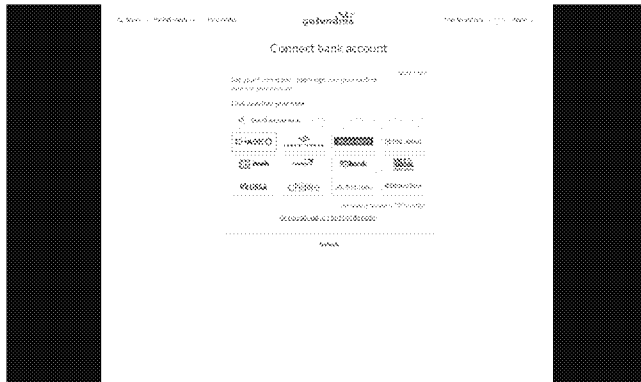
You will need to add your bank account information to GoFundMe in order to receive funds from your fundraiser.

In the US and Canada, you'll be able to use our instant verification process by logging into your online bank portal, instead of manually entering your bank information. This process is provided through a third party, called Trustly.

How to use instant verification

1. Click the "Bank Transfers" icon
2. Select "Set up transfers"
3. If the donations are for yourself, choose "Myself"
4. Click "Add details" in the "Identity Details" section; Enter your personal information
5. Click "Add details" in the "Bank Details" section
6. Select your bank from the pre-selected options. If you don't see your bank, select "All other banks" on the bottom right (shown below)

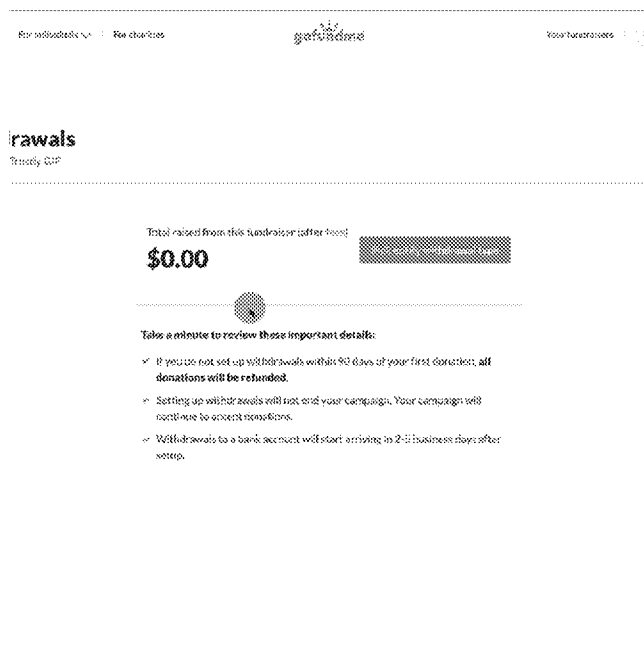
7. Confirm that you want to move forward by clicking “OK, got it!”, which will take you to your bank specific online login
8. Select your preferred account and click “Continue”



How to manually add bank information

If instant verification is not available in your location, or you choose not to use it, you can manually enter your bank details using these steps:

1. Click “Bank transfers”
2. Select “Set up transfers”
3. If the donations are for yourself, choose “Myself”
4. Enter your personal information
5. On the page titled “Connect bank account”, select “Or manually add your bank information” instead of selecting your bank. (You may need to scroll down to see this option if you are on a mobile device)
6. Input your bank information when prompted



What to consider when using Trustly for instant verification

- **Connecting a bank account is very secure.** This process does not give GoFundMe access to your bank accounts, and we cannot see any of the personal information within your online bank account.
- **The bank account you connect still needs to match the name you've entered with your personal information.** Do not sign into someone else's bank account, even if you have their login information. If you would like to add a beneficiary, please [review this article](#).
- **Our payment processors primarily support checking accounts.** Transfers to savings accounts often aren't successful, so we recommend using a checking account when possible.
- **You will be signing into your bank's online portal.** If you're having trouble

logging in, double-check to make sure the username and password are correct, and if you continue to have trouble, reach out to your bank directly.

- **Trustly is a Nacha Preferred Partner for Online Banking Payment & Verification**, and if you would like to learn more about Trustly, [you can find additional information at their website.](#)

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